

ASKO

Delivery & Installation

Have your new ASKO appliance professionally delivered and installed by ASKO.

| Delivery & Installation Item | Price |
|--|---------------|
| All ASKO appliances - Metro delivery only (no installation) | Complimentary |
| Washing Machine or Tumble Dryer installation (includes removal of old appliance) | \$99 |
| Dishwasher installation (includes removal of old appliance) | \$199 |
| Removal of old appliance only (no installation) | \$49 |

DELIVERY & INSTALLATION AREAS

NSW – Metro, Wollongong, Central Coast & Newcastle **VIC** – Metro & Geelong **SA** – Metro **WA** – Metro **QLD** – Metro, Sunshine Coast, Gold Coast

PRODUCT INSTALLATION

- ASKO can arrange installation of ASKO washing machines, tumble dryers, dishwashers, and stacking kits delivered to the Customer's premises within metropolitan areas of Melbourne, Sydney, Brisbane, Perth, and Adelaide.
Installation provided is based on a like to like replacement and does not include any structural work or upgrades to plumbing, electrical or carpentry work.
- ASKO advises that the Products are to be installed as per the ASKO Installation instructions that are provided with each Product. If an ASKO product is not installed in accordance with the instruction manual, this may affect the ASKO warranty offered. An ASKO Installation means that the Products will be as per the ASKO instruction manual. A service fee will be charged to inspect or rectify ASKO Product/s that has been installed by a person/company other than a ASKO or ASKO Service Agent.
- Without limiting the generality of any other provision of these Terms and Conditions of Sale, ASKO is not under any liability to the Customer or to any other person in respect of any consequential loss or damage which occurs because of installation of the Product/s by anyone other than ASKO or an ASKO Approved Service Agent.
- An ASKO Installation will give you the peace of mind that the product has been installed as per ASKO guidelines to ensure proper product performance as well as demonstration of proper use of the Product.
- ASKO Installation includes:
 - Unpacking and product readiness for installation. Inspection for any existing damage or visible defects.
 - Disposal of packaging materials.
 - Installation of ASKO stacking kits.
 - Connection of the Product(s) to existing water inlet and/or electric service (water inlet and electrical supply point must be within 1.5m of product).
 - Insertion of Product into designated location compliant to relevant standards and suitable for the product being installed.
 - Levelling and securing the Product where required.
 - Testing the Product to ensure proper functioning and use of functional demonstration.
 - Dishwasher installation includes securing dishwasher to adjoining cabinetry where required; and
 - Installation of laundry Products include removal of transit bolts and levelling.
- Prior to an ASKO Installation, the Customer is to ensure the following has been carried out/ cleared to facilitate installation of the products on the scheduled date:
 - Power /water inlet is provided and within in distance stated in the Products installation instructions. The water valve (tap) must be ¾ inch male thread.
 - Location and cabinetry should be inspected for any defects and free from any obstruction to access it. Existing appliances have been removed from the cabinetry or niche or where there is no unrestricted access to the product from all sides and top.
 - There is a water drain outlet for laundry and kitchen products that require drainage, within in distance stated in the Products installation instructions.
 - Water pipes are robust and fit for purpose (connection to old copper pipes especially).
 - Any dangerous, hazardous material or substances have been removed from the install vicinity.
 - Any flooring deficiencies that will prevent/hinder proper installation of product.
- All Products installed by ASKO, or an ASKO Service Agent are warranted for 12 months for workmanship. Any changes to the original installation will void the installation warranty.
- It is the customer's responsibility to ensure floors around worksite and entry way to work site are protected. ASKO installers do not carry floor coverings.